

# Contents

## UNIT 1 Introduction to Phlebotomy

- 1 Introduction to Phlebotomy, 1
- 2 Health Care Structure, 12
- 3 Safety, 26
- 4 Infection Control, 38

## UNIT 2 Phlebotomy Basics

- 5 Medical Terminology, 55
- 6 Human Anatomy and Physiology, 65
- 7 Circulatory, Lymphatic, and Immune Systems, 95

## UNIT 3 Specimen Collection

- 8 Venipuncture Equipment, 113
- 9 Routine Venipuncture, 128
- 10 Capillary Collection, 151
- 11 Venipuncture Complications, 166
- 12 Blood Collection in Special Populations, 181
- 13 Arterial Blood Collection, 195
- 14 Special Collections and Procedures, 206
- 15 Special Nonblood Collection Procedures, 222

## UNIT 4 Specimen Handling

- 16 Specimen Handling, Transport, and Processing, 233
- 17 Point-of-Care Testing, 243

## UNIT 5 Professional Issues

- 18 Quality Phlebotomy, 255
- 19 Legal Issues in Phlebotomy, 267

## APPENDIXES

- A Metric System Measurements, 279
  - B Common English-Spanish Phrases for Phlebotomy, 280
  - C Competency Checklists, 282
  - D Common Abbreviations, 297
  - E Mock Certification Exam, 299
  - F Answers to Chapter Questions and Mock Certification Exam, 315
- Glossary, 343  
Index, 353